

SPRING 2025 STORIES FROM OUR HOUSE



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RONALD MCDONALD HOUSE CHARITIES OF CENTRAL INDIANA MISSION

Our mission is to provide a supportive home away from home for families of children receiving medical care at Riley Children's Health and other hospitals.

HEART & HEARTH SPRING 2025

A magazine for friends of Ronald McDonald House Charities of Central Indiana.

ON THE COVER

The Hernandez Family *(from left to right)*: Glenda, Adriel, Josue Sr., Josue Jr., and Natalie

Please send your comments, questions, story ideas or address changes to:

Jenna Slesinski Marketing & Communications Manager jslesinski@rmhccin.org Or Heart & Hearth RMHCCIN 435 Limestone Street Indianapolis, IN 46202

A NOTE FROM CEO KARIN OGDEN

Dear Friends,

I hope the spring season brings you unexpected joy in seeing new growth and life. It's my favorite time of the year. The gardens around the House are perking up thanks to our master gardener volunteer team.

The other day I came across a neat item that I was going to put in our toy wagon, which is a favorite feature of



KARIN OGDEN RMHCCIN CEO

our House. The wagon sits in the lobby and after a long day at the hospital, is a place for a patient or sibling to visit and choose a toy to keep. I've witnessed it bring smiles of delight and joy. As I was approaching the wagon, I saw a young girl; I thought what I had might be perfect for her. I offered it to her and to my surprise, she said, "no, thank you." I was grateful for her honesty. I then thought with my failed gift attempt, we wouldn't connect any further. However, I was happily mistaken. When I turned around, there she was smiling up at me telling me that she frequently got headaches. This was personal, so I sat down to listen. I learned that she was 7 years old and had six brothers and sisters. She shared that she received many shots and that there were some nurses who made them hurt less; those were her favorite.

Emma and I talked for a little while then her mom told her it was time to go; they were heading home to DeKalb County, then paused to share, "you know, when we come to the hospital, the Ronald McDonald House is her favorite part of the trip. She loves it here." She also went on to say that they hoped we had room when they came back for subsequent visits. When I heard that, my heart was filled with gratitude for all those that bring our mission to life, along with sadness. I wanted to say, "we will have a room for you." Unfortunately, we can't guarantee an uncertainty, which no family with a critically ill child need. The good news is we are making progress on expansion efforts. We are in the process of hiring an architect to help us determine essential needs and the cost for additional space. Our goal is to remove barriers for families when they are seeking healthcare for their children. We will keep you posted on our progress.

With gratitude,

Karin Ogden







THE HERNANDEZ FAMILY CALLS THE HOUSE, HOME

G lenda Hernandez knew her family was going to have a challenging road ahead of them before their youngest, Adriel, was even born. Adriel was diagnosed at 28 weeks gestation with Hypoplastic Left Heart Syndrome, a rare heart defect that would require open-heart surgery shortly after birth, with additional surgeries as he got older. Glenda's care team decided it would be best for her to give birth at Riley Children's Health, over two and a half hours from their home in Nappanee, Indiana. They worked with a hospital social worker to prepare for their stay in Indianapolis, including applying to stay at Ronald McDonald House Charities of Central Indiana (RMHCCIN).

Adriel was born in January of 2021 and COVID

protocols were still in place at the hospital and at the House. "We were nervous at first because there were a lot of unknowns," said Glenda. "We didn't know if we were going to get a room at the House or not, we weren't sure how long we would be at Riley, and only one parent was allowed at the hospital at a time."

Thankfully, a day or two after Adriel's birth, the Hernandez family was able to move into the House. Mom Glenda, Dad Josue, and one and a half year old brother Josue Jr. stayed at the House, while older sister, Natalie, stayed up north with relatives because of school. This time, the Hernandez family stayed at the House for four weeks. "The House was pretty quiet during this time because of COVID," said Glenda, "but the chef and Julia made our stay. The chef gave us extra food when possible. My husband loved the chicken."

The second stay for the Hernandez Family, in December of 2022, was for a few weeks. "RMHC's Holiday Shop was such a blessing for us during that visit," said Glenda. "We weren't sure what Christmas would look like because of the unknowns surrounding the hospital stay and how that might impact our income. We hadn't bought any gifts before we got to Indy, but because of the Holiday Shop, all three of our kids had great gifts. It was so nice to 'shop' for our children and distract us from our current situation."

A few months later in April of 2023, Adriel went into heart failure. The family was hopeful that they could find the right combination of medicines and Adriel could go home. After some time, it was clear that he was going to need a heart transplant, which meant a much longer hospitalization. This time, the Hernandez family stayed for ten months.

During 2023 and 2024, everyone at the House got to know the Hernandez family very well. Josue, now around four years old, became best friends with Chief Cheer Officer, Mac. "We would often stop at McDonald's after picking up Natalie from school and Josue would ALWAYS share his fries with Mac." During Christmas in 2023, big sister, Natalie LOVED the Elf on the Shelf activity staff provided for the kids, hiding an elf in fun and funny places throughout the house. "Natalie looked forward to finding the elf every day." said Glenda.

For nearly a year, the Hernandez family called the Ronald McDonald House home, and as Adriel received his heart transplant and grew stronger, the Hernandez family decided to move to Indianapolis to be closer to his care team. "My husband and I don't have family down here," said Glenda, "We don't have a lot of support, and we would not have gotten through without the Ronald McDonald House, the families, the staff at Riley...and all the toys."

"Leaving my two-year-old at the hospital to eat or go sleep at the House was always hard, but I would tell him, 'I'll be back – I'm going to bring you a surprise.' I would get a toy from the toy wagon or something else Adriel could look forward to from the House. The Ronald McDonald House really helped us keep our kids' lives as normal as we could. The House became a second home for us and our kids."

Since then, Adriel is doing great! He's really grown, and the whole Hernandez family has settled down in Indianapolis. Even now when the Hernandez family comes to visit, Josue looks for Mac and then goes straight to the game room.

"The Ronald McDonald House really helped us keep our kids' lives as normal as we could. The House became a second home for us and our kids."
Glenda Hernandez



Giving Back Gifford With The Person You Love

Seth and Ali Gifford

The Ronald McDonald House Charities of Central Indiana has an amazing core group of volunteers, but by the nature of the work and the needs of the House, most volunteers only get to know a few others at a time. Some of our volunteers took matters into their own hands and brought a familiar face with them as part of their volunteer shift. There are more couples and spouses than we could cover in this story. Meet a few of the great couples who help keep the House running and further our mission.

Seth and Ali Gifford: Every other Sunday Guest Services at Limestone (Volunteering Since 2022)

Why Ronald McDonald House?

Seth: "I've had 3 open-heart surgeries, and my parents stayed at two different Ronald McDonald Houses. Going through all that and seeing how much easier it made things for them was huge. When we would go back for appointments, we would drop off pop tabs and visit the Houses, so once I was old enough and out on my own [volunteering at a House] is something I've always wanted to do."

Why Volunteer together?

Ali: "We've always liked to share interests and do things together. In college, we collected pop tabs for the House in Ann Arbor near where I went to school. We even got our friends to collect tabs with us. Through dating and into marriage we like to volunteer together and the every other Sunday shift worked really well for our schedules because of our jobs."

Why Guest Services?

Ali: "Monday through Friday we don't have much free time, so doing this on the weekend worked best for us, but we like the work. We love getting to meet the families. There are some who are here for a while so you get to know them month after month, and then getting to share in their victories when they get to leave is great too."

Seth: "Even at home, we like working together- we can get more done when we work together."

Barb and Tim Lewis: Tuesdays Guest Services at the First Floor Family Room and Handyman at the House, respectively (Volunteering Since 2019)

Why Ronald McDonald House?

Tim: "We planned when we turned 70 to get rid of our big house and move somewhere smaller, so we ended up in Indy closer to our children and grandchildren. We needed something to do with our time, and we decided to come to the House and volunteer."

Barb: "The other thing that drew me to volunteering with Ronald McDonald House is that our grandson was a Riley kid, so I knew the need and knew what families were going through."

Tim: "Even if you have a small taste of hardships, you know how hard it is for other families. This place is unique – if your family needs these types of services this is really the only organization providing those services."

Why Volunteer Separately?

Barb: "We did our volunteer training together, and we tried to sync our schedules for a while, but it never seemed to work out. Our schedules ended up this way because Tim specialized in maintenance, and I ended up working at the Family Room in Riley."

Why Guest Services and Maintenance?

Barb: "It's very busy, and there's more interaction with families during the day. Interacting more with the people you serve, and that's the rewarding part of the job."

Tim: "My father was the third-generation owner of a hardware store, so I just grew up always fixing stuff. We've always done our own renovations around the places we've lived over the years, and it's nice to use those skills here at the House."

Bill and Rene Behrend: Evenings as needed Culinary Crew (Volunteering Since 2021)

Why Ronald McDonald House?

Bill: "My cousin had a daughter who unfortunately passed away from brain cancer 18 or 19 years ago. She had some experimental therapies in Philidelphia during that time, and they stayed at a Ronald McDonald House, and that was my introduction to it. A few years ago, Rene researched volunteering here, and it sounded like something we wanted to do."

Rene: "Our son was a patient at Riley when he was younger. We were thankful that

we lived so close to such amazing medical care that we didn't have to use the Ronald McDonald House, but we recognize how meaningful and helpful this is for people who don't live in the immediate Indianapolis area."

Why Volunteer Together?

Rene: "We do most of our things together if we have a choice. It's a good opportunity to serve together. We had donated to the House for many years, and this was a way to give back in addition to just writing a check every year, in a more hands-on way."

Bill: "Plus, it's a lot more fun to volunteer with someone you love."

Why Culinary Crew?

Rene: "It's the only thing we're qualified to do," she jokes.

Bill: "We were trained in culinary, and we stuck with it."

Rene: "Plus, it was the option that fit our schedules the best because it didn't require a constant commitment. Our schedules vary from week-to-week, so it is good for us to pick and choose. And we liked it from the first time we did it and have gotten pretty comfortable doing it."

Bill: "I really like interacting with the folks. People are just very gracious."

Volunteering for Ronald McDonald House Charities of Central Indiana can look a variety of ways. If you would like to learn more about how it can work for you... and maybe someone you love, visit our website at <u>www.</u> <u>rmhccin.org.</u> Volunteer applications for recurring individual roles will reopen in late August.





A nastasia was born at 31 weeks and from the beginning, she was an unexpected gift. Stephanie and Matt Deinlein's miracle baby was conceived naturally instead of through IVF like her older sister Aurora. After years of infertility, conceiving naturally was a huge surprise and joy for the couple.

After her birth, Anastasia's case was so complicated, the doctors moved her to Riley Children's Health. In the beginning, she was trending in the right direction, but Anastasia did not respond to medications or treatments in the way the doctors expected.

"We met every team in the hospital," said Stephanie. After a while, Anastasia began having seizures and still ultimately did not respond to treatments, and all tests came back inconclusive. There was no explainable reason. It was eventually determined that Anastasia was not going to heal, and the Deinlein family had to make a choice. The care team could try to keep her comfortable, but there were no sustainable long-term options. Stephanie and Matthew had to make the most difficult decision any parent will ever have to make, they needed to create a plan to say goodbye to their daughter.

"We want to take her outside," said Matt and Stephanie working with Riley's Palliative Care team. "We wanted Anastasia to know more than just the hospital and share the beauty of nature with the people we love before she passed," said Matt. The Deinleins knew it would be a big ask to take Anastasia outside, both from the medical side and the logistical side. It's really incredible what Riley put together and what RMHCCIN did for us," said Stephanie.

In the span of less than a day, the staff of the Ronald McDonald Family Room First Floor at Riley Children's Health and the facilities staff of the hospital went above and beyond and pulled together a moving and private tribute for the Deinlein family. "Tim Chitwood, the Facilities Manager, and myself found out about this request at about 8:30 that morning, and while we knew this would be a sizeable undertaking, we all wanted to do whatever we could to help the family," said Claire Hamilton, Guest Services Manager of the Ronald McDonald Family Rooms.

The big challenge of using the Family Room courtyard was the windows. These windows let sun and light into the space but also offer very little privacy. This is where Tim and his team of about 15 men worked so hard. They covered more than five floors of windows for the afternoon so the family could say goodbye to their daughter privately. This was not something that had been done before. The team had to improvise and problem solve quickly.

As the facilities team worked on covering the windows, the Family Room team started planning to host family members expected to come and say goodbye to Anastasia. Jodi Miller, Operations Coordinator of the Family Rooms, gathered all the small items that add up to comfort during a tough moment like this – tissues, water, a blanket for Anastasia, snacks – countless thoughtful touches for the family. The team also created a plan to play the music the family wanted outside, and even moved courtyard furniture to ensure the necessary medical supplies were concealed as much as possible to help make the goodbye process more impactful.

"One of the things I'm so proud of during that day, as all the planning and work was happening behind the scenes," said Claire, "Our operations continued. Our families who came to the Family Room that day for a meal, some coffee, or respite didn't experience things any differently. We didn't shut down. We continued to provide care for all our families."

"When the team told us they had found a space where we could say goodbye outside, we didn't realize it was the Ronald McDonald Family Room courtyard," said Stephanie. We had visited the Family Room a few times to grab a coffee or a snack but hadn't really been in the courtyard before."

"It was just beautiful," said Stephanie, "it was a perfect moment for us, we were able to have our whole family there." Stephanie and Matt both have large families and nearly forty people were in attendance to say

goodbye to Anastasia. Aunts drove in from out of town, Stephanie's sister along with her own newborn child drove through the night to be there. The Deinleins were blown away by the care and love they received in Anastasia's final days. Parents, siblings, extended family, and Anastasia's primary nurse all were able to attend and pray over Anastasia in the Family Room courtyard.

"Claire in the Ronald McDonald Family Room took care of things we hadn't even thought of," said Stephanie. "She provided snacks and drinks for our family, and when we walked down from the NICU, following Anastasia and all her machines into the Family Room, the space was filled with so many of our loved ones there to meet our girl. That day is full of so many peaceful memories for me."

"We don't need anything more than we received, but we want others to have the experience we had. It was priceless," said the Deinleins. "We left completely at peace - she was not going to get healthy and was not going to grow, but we did everything we knew we could do. Having that space available, we all got to grieve together and that made the unbearable, bearable. We needed our family and all our sweet girl knew was love."

> "It was just beautiful," said Stephanie, "it was a perfect moment for us, we were able to have our whole family there."

> > - Stephanie Deinlein

HAPPY WHEELS COMES TO TERRE HAUTE

n January 2025, our very first Happy Wheels Cart was unveiled at Union Hospital in Terre Haute, Indiana. The Happy Wheels Cart provides a quick snack for a tired family, a warm cup of coffee, a toy for a patient or sibling as well as other comfort items to the maternity, NICU, and pediatric wings of Union Hospital. Many RMHC Chapters have similar carts serving hospitals within their territories.

This cart has been a long time in the making and helps extend the comfort and care we can provide for families across Central Indiana. Union Hospital is the only hospital with maternity care in multiple counties in west-central Indiana so most births, complications, or pediatric medical needs come through Union Hospital. This is part of what made placing our Happy Wheels Cart there so importantto not only provide help for people who are going through a tough time, but to do that in a place that doesn't get as much attention and has a high amount of need.

Our team worked closely with several members of Union Hospital to ensure the cart met the needs of the team who would use it day-to-day. They have been champions of this project for over a year and were able to attend our 2024 Taste gala to witness the cart's debut. Jami and Nick Kasprzyk, Owner-Operators of all the Terre Haute-area McDonald's, offered to provide all the coffee and coffee-related supplies for the cart.

RMHCCIN worked to create the cart, design the wrap, and are continuing to provide snacks, comfort items, and additional support for the cart itself. The



Service League of Union Hospital is responsible for taking the cart to the pediatric and maternity-related areas.

At the unveiling, RMHCCIN CEO, Karin Ogden, spoke about the importance of this new cart and the comfort it will provide to families, in addition to how this is a great beginning of what will hopefully be a meaningful partnership with Union Hospital. "We feel very strongly about being good partners in our community and wanting to help whenever we can," said Jami. "To see that [cart] coming, it looks great, but then to know it carries little treats and items that just brings comfort and care to people," said Kristen Moore, Women's and Children's Service Line Director of Union Hospital.

A special thank you to PCI Performance Contracting, INC and DG Graphics who built and wrapped the cart respectively, both free of cost to us. We are excited to see how this cart grows and changes over the next year and how it might influence future carts.

Pictured (left to right): Karen Doe, Jennifer Harrah, Kristen Moore, Nick Kasprzyk, Jami Kasprzyk, Steve Holman, Troy Hogan, Karin Ogden, Morgan Gayde, and Deric Gayde



ROUNDING UP TO

O n December 2, 2024, a 29 cent round-up at the Martinsville McDonald's put RMHCCIN over the \$1 Million mark for the Round-Up program for the year. The money that the Central Indiana community chooses to donate when they round up their purchase at McDonald's comes directly back to the House and 2024 was our most impactful year yet! Thank you to everyone who rounds up and all the McDonald's crew who champion the Round-Up program.

To celebrate this huge milestone, RMHCCIN Community Engagement Manager, Meredith Smith, orchestrated a celebration at the Martinsville McDonald's, bringing together RMHCCIN staff, McDonald's Owner-Operators, local media and the local community.

By giving less than a dollar at a time, Morgan County families are helping other Morgan County families with ill or injured children. Without even knowing it, those who round-up are helping individuals in their own communities when they need to stay at the House. For example, in the last five years, 23 Morgan County families have stayed at the House for 847 nights, an average of more than a month per family. The same is true for other counties across Indiana.

Even though Martinsville put 2024's Round-Up over the \$1 Million mark, it's a team effort. From Logansport and Lafayette to Bloomington and Bedford, we couldn't do it without the dedication of the McDonald's teams to help support the families we serve

When you choose to round-up when you visit

McDonald's, 100% of your donation stays local.

In total, \$1,087,000 was raised in 2024 across the 175 McDonald's restaurants that help support the Ronald McDonald House Charities of Central Indiana.



Pictured (left to right): Gerry Stieglitz, Karin Ogden, Meredith Smith, Michael Stieglitz



Pictured: GBS Restaurant Management



OUR SIGNATURE EVENTS

UPCOMING



Pictured: Board Members Arun Murali and Jason May

TASTE

Friday, October 3, 2025 at Crane Bay

Get all dressed up and join us for our annual gala, Taste. This heartfelt celebration of our partners in family-centered care honors the dedication and contributions of those who support the House. Taste is a night of appreciation, celebration, and generosity dedicated to the heroes who make a difference in the lives of our families. *Sponsorships currently available, individual tickets go on sale this summer.*

EVENT RECAP



38TH ANNUAL SWING FOR KIDS GOLF TOURNAMENT

Monday, May 19, 2025 at The Bridgewater Club

Our annual golf outing at the Pete Dye-designed 18-Hole championship course is a highlight for many. Help RMHCCIN continue our mission of helping keep families close with an exciting day of golf. *Registration open until May 9th.*



BRUNCH 2025

Our past *Brunch 2025* event took place on Saturday, March 15th. It was a delightful mix of elegance and creativity. This brunch included a cookie decorating workshop that allowed guests to explore their creativity in a delicious way! Filled with delicious food, fun activities, and unique vendors who came together to help support Ronald McDonald House Charities of Central Indiana.

Please contact Taylor Ogden, Events and Corporate Relations Manager for more information at: togden@rmhccin.org

MEET OUR [NEWEST FULL-TIME STAFF]

Taylor joins the House as our Culinary Program Manager. She is a Hoosier native, blending a background in arts and culinary to provide comfort to our families during some of their hardest days. With nearly 10 years in the food industry, building community over comforting meals has turned from passion to purpose for Taylor. When not in the kitchen, she loves exploring the outdoors, birdwatching, and foraging.



Taylor Jordan Culinary Program Manager



Rosa Hernandez Graphic Design Specialist Rosa is the new Graphic Design Specialist for RMHCCIN. She's a talented designer and photographer who loves bringing creative ideas to life through print and digital design. She graduated from IU South Bend in 2020, with a BFA in Integrated New Media Studies, concentrating in Video and Motion Media, and a minor in Photography. With a passion for creating visually engaging content and storytelling, Rosa is excited to bring her artistic flair to RMHCCIN. She's all about using design to make a difference and can't wait to support the incredible mission here.

Jenna joins the House as our Marketing and Communications Manager. She is excited to apply her diverse mix of marketing and communications experience into a single role. From PR to email, publications to social media, she is happy she gets to share the story of the House and the great ways we support our families. Jenna earned her BA in English from Indiana University and her MS in Marketing from Purdue University Daniel's School of Business. Before marketing, Jenna taught English in South Korea for over two years and has traveled extensively in Europe and Asia. These days she enjoys exploring Indy, live music, and taking walks with her husband Tim, their son, and their dog, She is also an avid reader.



Jenna Slesinski Marketing Communications Manager

HEARTBITS



One Dad's Mission

In September, Jeff Bekos stopped at our House as part of his cross-country ride to raise awareness for Ronald McDonald House Charities and their 50th anniversary. As part of his visit to Indianapolis, we hosted a special sweet treat event in the Family Room. Jeff and his family connected with local families in similar situations that Jeff's family found themselves in more than ten years ago. In all, Jeff visited 26 RMHC Chapters from California to Pennsylvania, arriving in Philadelphia right before the first House's 50th birthday.



Love Wall Shines New Light

Last year, RMHC of Central Indiana set out to create an eyecatching and inspiring donor impact wall at the front entrance of the House. We partnered with Christopher Duh, artist and owner of Chris Duh Creative, to design and fabricate the wall. In doing so, it brought a fresh design, added light to the front of House and a dedicated home for the Celebration Bell!



Taylor Swift Raises Nearly \$50,000 for RMHCCIN

The Wojtowicz Family gifted two pairs of suite tickets for Taylor Swift's Eras Tour in Indy in November of 2024 to the House. Each pair was raffled off and all together nearly \$50,000 was raised between the June and October raffles. A big Thank You to the Wojtowicz family who gifted four lucky fans a night they will never forget while supporting our families.



Friendly Competition Fuels Deck the Halls

Allegion and Milestone Contractors may serve similar sectors, but their rivalry in our Deck the Halls competition is fierce! For two years, both companies have vied to raise the most funds in the competition, with the outcome often decided at the last minute. This year, Milestone, the 2023 winner and 2024 Fan Favorite, seemed poised to win until Allegion surpassed them just before voting closed. Despite the intense competition, the rivalry plus generosity from all our other competitors, raised over \$18,000 for the cause!



FINANCIAL ADVISORS

With Knowledge Comes Confidence.

At Worley Erhart-Graves, we believe that sound financial advice can empower individuals to make informed decisions with confidence. Our comprehensive financial planning approach takes into account all aspects of your financial life—not just investments. As a fiduciary, we prioritize our clients' interests, providing objective advice without the pressure of product sales. We offer financial planning services at an hourly rate, ensuring that our focus remains on your financial wellbeing.

As a woman-owned financial advisory firm, we understand the unique needs of our clients, particularly women seeking advice from female financial advisors. Our services also extend to couples and individuals of all backgrounds, ensuring everyone feels welcomed and supported in their financial journey.

For the past eight years, we have been honored to be the presenting sponsor of the Brunch event, working to ensure that the Ronald McDonald House continues to provide essential support to families during challenging times. We believe that together, we can make a difference.

to The Fullest

We invite you to explore how we can assist you in creating a personal financial plan that incorporates the powerful concept of Planned Giving. Whether through lifetime gifts, cash donations, appreciated assets, charitable trusts, or special bequests, we can work together with you and other professionals on your team to ensure your contributions create lasting impacts for families in need.

We also invite you, as supporters of the Ronald McDonald House, to join us at our upcoming workshops. These no-cost educational events are designed to guide you through various stages of life. Bring your friends and family to learn how you can make a difference in your own financial planning.

For more information, or to learn about our services, please visit our website at

www.wefinancialadvisors.com or connect with us on social media. Together, we can create a positive impact for families during their times of need!

HARGARET GOOLEY VICE PRESIDENT

Strategies For a Smarter College Search

with Jackie Dikos, Registered Dietitian

Wednesday, July 16, 2025 • 6:00 - 7:30 p.m.

with Cozy Wittman, College Inside Track Wednesday, September 17, 2025 • 6:00 – 7:30 p.m.

A Healthy Approach to Living Life



Shred & Secure: Protecting Yourself from Cybercrime with Page Adlington, Charles Schwab Wednesday, October 15, 2025 • 6:00 – 7:30 p.m.



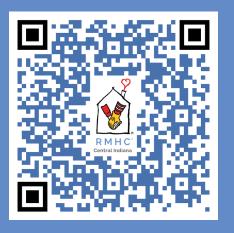


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Peace of Mind for Families YOUR GIFT MATTERS





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CAN YOU MAKE A GIFT OF SUPPORT?

Please consider making a gift of support that will impact families like the Hernandez family.

VISIT WWW.RMHCCIN.ORG

"The [House's] Holiday Shop was such a blessing for us during that visit. We weren't sure what that year's Christmas would look like because of the unknowns surrounding the hospital stay."

- Glenda Hernandez