



RMHC[®]
Central Indiana



2015
ANNUAL
REPORT
KEEPING FAMILIES CLOSE

Same Heart, Same House, Bigger Impact

What an exciting and monumental year it has been for us! After several years of planning and collaborating, the Ronald McDonald House of Indiana and Ronald McDonald House Charities of Central Indiana became one organization. Our goal with this unification is to be “stronger together” as a single organization with one mission, one message, and expanded outreach to support even more children and families through a unified effort.

Guiding our expanded mission is our newly created strategic plan, a multi-year framework which reflects the input of many stakeholders and allows us to build on the success that we have already realized. These initiatives help us prioritize our work, so we can focus on activities that will have the greatest impact on our mission.

Our Strategic Initiatives:

- **Ensure RMHCCIN’s services and facilities meet families’ (community) needs.**
- **Operate effectively in a unified structure by maximizing joint resources.**
- **Identify and strengthen key partnerships to grow and expand our services.**
- **Increase and enhance community awareness through education of RMHCCIN.**
- **Increase financial resources and stewardship of existing assets to meet projected annual operating expenses for serving more families.**
- **Attract, engage and retain highly qualified and mission dedicated team members at all levels of the organization.**

Though we are looking forward to a stronger, expanded impact, the essence of our mission remains steadfast. We will continue to provide compassionate care, stability and vital resources to families so they can focus on what’s most important—the health and well-being of their children.

For all you do to support our House and our families, thank you.



Michelle Study-Campbell
Michelle Study-Campbell,
 Chief Executive Officer



David Peterson
David Peterson,
 President of the Board



Keeping Families Close

Because of you, our doors are open around the clock to families, keeping them close to their sick children when they need each other most. Families like the Austins, who stayed at the Ronald McDonald House while four-year-old Cohen recovered from a heart transplant.

“We hadn’t slept for nearly two days, so when they told us they had a room at the House in Riley, we were so thankful,” said Cohen’s father, Chris. **“There’s a sign on the wall that says ‘This is the House that love built’ and when you’re here you can feel that.”**

Thank you for keeping families close.

BOARD OF DIRECTORS

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The House That Love Built

Ronald McDonald House Charities of Central Indiana (RMHCCIN) is a "home-away-from-home" for families so they can always be near their hospitalized child.

With locations on the IUPUI campus and inside Riley Hospital for Children at IU Health, RMHCCIN offers guest families the following:

- Close proximity to their hospitalized children
- A comfortable place to sleep
- Home-cooked meals and fully-equipped family-style kitchens
- Gathering areas for families to relax
- Laundry facilities and WiFi access
- Ongoing support from volunteers, staff and other families
- Safe indoor and outdoor play areas

OUR MISSION

We provide a supportive home-away-from-home for families of children receiving medical care at Riley Hospital for Children at IU Health and other area hospitals, and we champion programs that improve the health, education and well-being of children.

OUR VISION

Nurturing a community where children and their families embrace life and healing with a sense of hope, enthusiasm, courage and joy.

I CARE

- **Innovation:** We aim for continuous improvement to provide the highest level of comfort and care for our families.
- **Compassion:** We seek to listen, understand and serve.
- **Accountability:** We strive for the highest level of integrity and transparency with all of our partners and stakeholders.
- **Respect:** We treat all people with dignity, compassion and respect.
- **Excellence:** We embrace our mission and passionately commit to creating the best home-away-from-home for our families.

HOUSE STAFF

Michelle Study-Campbell, Chief Executive Officer
 Beth Johnson, Chief Operating Officer
 Kelly Thien, Chief Advancement Officer
 Savannah Ball, Development Associate
 Candice Bradbury, Business & Finance Manager
 Lee Ann Devine, Database Coordinator
 Mary Friend, Volunteer Resources Manager
 Andrea Groves, Guest Services Manager
 Rhonda Hainer, RMH at Riley Manager
 Krystyna Karr, Program Coordinator
 Lisa Lusk, Administrative Assistant
 Rachel Moehle, Marketing Associate
 Marco Ray, Guest Services Assistant Manager
 Sonya Robinson, Development Officer
 Peg Strodtbeck, Major Gifts Officer

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Allison Gammon	Katie Ross
Leah Hall	Emily Sogard
Alyssa James	Kiley Warnecke
Maria Keyler	Melissa West
Whitney Lloyd	



2015 Highlights

January 1 through December 31, 2015

TOTAL FAMILIES SERVED

Through Combined
RMH Lodging Programs: **4,732**

RONALD MCDONALD HOUSE LIMESTONE STREET

SERVICE SUMMARY

Families Served: 1,154
Number of Rooms: 52
Average Occupancy: 95%
Average Length of Stay: 10.7 Nights

GEOGRAPHIC AREAS

1,297 Families from Indiana
82 Families from **21** other states
6 families from **6** other countries

OUR VOLUNTEERS

The warm hearts and helping hands of our volunteers make the Ronald McDonald House a loving and comforting home-away-from-home that helps strengthen families during a time when they need each other the most.

352
Registered Volunteers



44,188
Total Hours of Work



4,000
Volunteers Providing
Meals and Service
Projects



\$1,111,697
Value of Hours Worked



596
Home-Cooked Meals



165
Service Projects



Keeping Families Close

ECONOMICS

Estimated nightly cost of providing a room: **\$92**
Amount families are asked to contribute per night: **\$15**
Average families were able to pay per night: **\$4.27**

RONALD MCDONALD HOUSE AT RILEY IU HEALTH

DAY SERVICES

Total Families Served: 3,142
Average Daily Visits: 112
Total Day Visits: 40,884

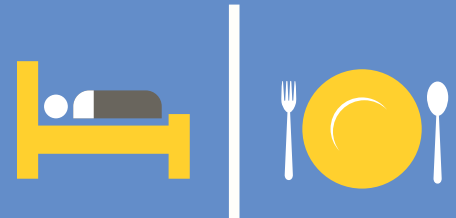


OVERNIGHT LODGING

Families Served: 436
Number of Rooms: 6

DAY SERVICES AMENITIES

Home-like atmosphere
Day-time naps
Showers
Quick meals



2015 Sources of Giving

Bequests	11%	Grants	6%
Special Events	20%	Direct Mail	11%
General Gifts	30%	Outside Events	5%
McDonald's (RMHC & Related)	16%	Pop Tabs	1%



REVENUE

Value of In-Kind Donations

\$368,803 (16%)

Guest Rooms

\$75,844 (3%)

Gifts Through Planned Giving

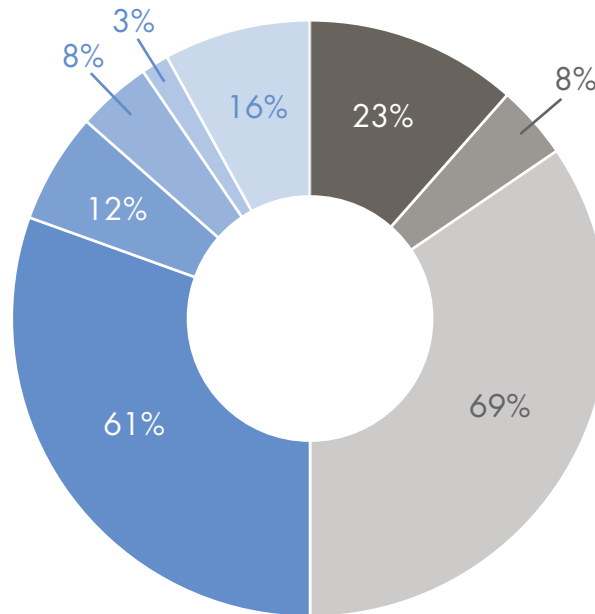
\$178,256 (8%)

Other & Net Investment Income

\$281,225 (12%)

Contributions & Net Proceeds from Special Events

\$1,440,537 (61%)



EXPENSES

Community Relations, Awareness and Fundraising

\$500,756 (23%)

Administration and Management

\$179,037 (8%)

Family Services and Program

\$1,476,349 (69%)

CORNERSTONE SOCIETY

The Cornerstone Society was formed to recognize individuals who have included the Ronald McDonald House Charities of Central Indiana (RMHCCIN) in their estate plans or a planned gift (such as a gift of life insurance, charitable gift annuity, etc.). Through generous arrangements that name RMHCCIN a beneficiary of a planned gift or estate plan, Cornerstone Society members create ways to achieve their own financial goals while providing RMHCCIN with much-needed support for the future.

M. & M. Agner
 Donald & Beatrice Anderson
 Orville and Dorothy Asher
 Opal D. Baker
 Ruth Barlow
 Jean R. Berger
 Angenieta Biegel, M.D.
 Alma Ruth Booker
 Eleanor F. Bookwalter
 Roy and Marge Borgmann
 Wilma Bray
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 Georgia S. Fuehring
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 Alice Witsman
 Phil Wray
 Jacqueline Wright

Thank You for Keeping Families Close

\$100,000 and above

The Helen Gayle Kyle Restated Living Trust Agreement
RMHC of Central Indiana

\$10,000 - \$49,999

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\$5,000 - \$9,999

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XL Industrial Services, Inc.

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Hedrick - Brandt
Sons of American Legion Squadron #64
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Jerry Andrews
Brandt Atkins
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Enterprise Title
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Naomi Dart
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Virginia Hawkins
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**Ronald McDonald
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Central Indiana

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ADOPT-A-ROOM

We believe that no family should ever have to worry about the cost of being at their child's side, especially when they are sick. We are deeply grateful to our room sponsors who help underwrite the cost of a family's lodging at a time when they need it the most.



GUEST ROOMS AT OUR LIMESTONE STREET LOCATION

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Barnes & Thornburg
Carmel Road Racing Group
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Cornelius Family Foundation
Daviss County Relief Sale
Dr Pepper
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Indiana Apartment Association
Indiana Chemical Trust
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Indy Eleven
James Poore Organization
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Monarch Beverage Company
Moorehead Family Foundation
Murat Shrine
NextGear Capital
Nicholas H. Noyes, Jr. Memorial
Foundation

Pearl Gasper
Production Plus Technologies
Safelite AutoGlass Foundation
South Central Indiana Corvette
Club
Steve and Kim Wilson
Sweet Pea Foundation
The Tony Stewart Foundaton
VMS BioMarketing
Weaver Popcorn Foundation
Wings of Hope & Indiana Farm
Bureau Insurance
XL Industrial Services
Continuing Care Apartments
Robert & Toni Bader Charitable
Foundation
IREM - Heroes for the House

Annual Big Mac Golf Tournament
Brigham Family Foundation
Sarah and Bill Nowlin
Judy & Jerry Rush

GUEST ROOMS AT OUR HOUSE AT RILEY

Indiana University Health
Friends and Family of Caitlin
Stiver
Colby & Cate's Charities
Indiana Members Credit Union
The Hinton Family
Messer Construction