

Keeping Families Close



ANSWERING THE CALL

We began the year with a clear directive to expand our services, make a greater impact in our community and continue providing comfort and care to our families. We are proud to say, through your help, we answered the call!

Whether they traveled from Indiana, Washington or West Africa – nearly 5,000 families turned to the Ronald McDonald House in search of comfort, respite and support. When surveyed, 97% of respondents rated our services as "good" or "excellent" and 96% said their stay "improved their family's experience while their child was in the hospital". On top of this, we awarded scholarships to 25 deserving high-school seniors and provided nearly \$125,000 in grant funding to community programs directly improving the lives of children.



Michelle Study-Campbell,
Chief Executive Officer



David Peterson,
President of the Board

Our success gives us much to be proud of and we look toward the future with hope and excitement. House operations in 2017 continue to boom as we serve more families on our Riley campus than we did this time last year. Additionally, our expanded services now offer families stress-relieving activities such as art therapy, family game nights and snuggles with Mac, our four-legged Chief Cheer Officer and therapy dog.

Two years ago, we adopted a new vision statement to complement our mission: **Nurturing a community** where children and their families embrace life and healing with a sense of hope, enthusiasm, courage and joy. The steadfast support of partners like you helps us bring this vision to life each day. Thank you for your unwavering commitment to our House and the families we serve. Your support makes it possible to **keep families close** when they need it most and makes a difference in the lives of many each and every day.

OUR MISSION

We provide a supportive "home-away-from-home" for families of children receiving medical care at Riley Hospital for Children at IU Health and other area hospitals, and we champion programs that improve the health, education and well-being of children.

OUR VISION

Nurturing a community where children and their families embrace life and healing with a sense of hope, enthusiasm, courage and joy.

I CARE

- **Innovation**: We aim for continuous improvement to provide the highest level of comfort and care for our families.
- Compassion: We seek to listen, understand and serve.
- Accountability: We strive for the highest level of integrity and transparency with all of our partners and stakeholders.
- Respect: We treat all people with dignity, compassion and respect.
- Excellence: We embrace our mission and passionately commit to creating the best "home-away-from-home" for our families.

KEEPING CLOSE WHEN IT MATTERS MOST



The doctors tell us Kala is doing as well as she is because we stayed by her side. We attribute all of that to the Ronald McDonald House.

- Andrea, Kala's Mom

Amanda and Ryan Steiner with their daughter Kala.

At 23.5 weeks, Kala Steiner was born to Amanda and Ryan Steiner. Weighing just 1lb 5oz at birth, Kala spent nearly two months in the NICU in Terre Haute before she was stable enough to be transported to Riley Hospital for Children at Indiana University Health.

"We were told there was a 98% chance Kala would die," said Ryan. "If Kala survived, there was a 98% chance she would be profoundly disabled."

For the next three months, Ryan and Amanda found a home at the Ronald McDonald House while Kala was cared for in the neonatal intensive care unit (NICU). During this time, the couple relied on the comforts provided to them by the House to make it through each day.

To give back, Ryan now volunteers at the House and the couple often offers advice and comfort to new parents coming in for their first stay. The ability to share their story and help other parents who may be going through similar battles has been an invaluable experience for them.

ADOPT-A-ROOM PARTNERS

We believe that no family should ever have to worry about the cost of being at their child's side, especially when they are sick. We are deeply grateful to our room sponsors who help underwrite the cost of a family's lodging at a time when they need it most.

Alicia Schulhof & Patrick
O'Connor and Tuck &
Sandy Schulhof
Annual Big Mac Golf
Tournament
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Alpha Delta Pi
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Carolyn A. Robinson
Custer Foundation &
Nugent Foundation
Daviess County Relief Sale
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Friends & Family of Caitlin Stiver
"Gentle Hands for Aiden" Giving Tuesday
Honda Manufacturing of Indiana Indiana Apartment Association
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Indy Eleven
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House
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Corvette Club
Sweet Pea Foundation
The Hinton Family
The Huhn Family
VMS BioMarketing
Weaver Popcorn
Foundation
Wings of Hope & Indiana
Farm Bureau Insurance
XL Industrial Services
Zoe's Family

2016 HIGHLIGHTS

January 1 through December 31, 2016

Total families served through combined RMHCCIN Lodging Programs

4,704

ECONOMICS//

Estimated nightly cost of providing a room: \$101 Amount families are asked to contribute per night: \$15 Average families were able to pay per night: \$4.42

RONALD McDONALD HOUSE LIMESTONE STREET

SERVICE SUMMARY//

Families Served: **1,075**Number of Rooms: **52**Average Occupancy: **97%**Average Length of Stay: **11.6 Nights**

GEOGRAPHIC AREAS//

1,195 Families from Indiana **73** Families from **15** other states **2** Families from **2** other countries

OUR VOLUNTEERS

The warm hearts and helping hands of our volunteers make the Ronald McDonald House a loving and comforting "home-away-fromhome" that helps strengthen families during a time when they need each other the most.

335 registered volunteers

35,902 total hours of work



volunteers providing meals and service projects **\$845,851** value of hours worked



857 home-cooked meals



214 service projects

RONALD McDONALD HOUSE

AT RILEY IU HEALTH

DAY SERVICES//

Families Served: **3,434** Average Daily Visits: **124** Total Day Visits: **45,273**

OVERNIGHT LODGING//

Families Served: **377** Number of Rooms: **6**

DAY SERVICES AMENITIES//

Home-like atmosphere Day-time naps Showers Quick meals



2016 COMMUNITY GRANT RECIPIENTS

Ronald McDonald House Charities of Central Indiana (RMHCCIN) extends its reach to the broader community by awarding grants to other 501(c)(3) local charitable organizations and programs that directly improve the lives of children.

Beneficiaries of RMHCCIN grants are local 501(c)(3) nonprofit organizations that have demonstrated an ability to respond to the needs of children and their families in a definitive, hands-on manner, yielding measurable results.

Congratulations 2016 Community Grant Recipients!:

TeenWorks
La Plaza
Peace Learning Center
United Negro College Fund
SON Ministries, Inc.
Starfish Initiative
Big Brothers Big Sisters
Teachers Treasurers
Indianapolis Symphony Orchestra

Hi, I'm Mac!

I'm the RMHCCIN Chief Cheer Officer. It's my job to spread love and comfort to our families all year long. I'm so lucky to see their smiles every day and it's all because of your love and support.

I spent the first six months of my life learning from the most amazing trainers at **Ultimate Canine** in Westfield, IN. They then generously donated me to the House.



If I'm feeling a little 'ruff', my friends at **Parkside Animal Hospital** have graciously offered to cover all of my veterinary services. To help me always look my best, Tim and his crew at **Cleopetra Luxury Pet Services** have also donated their services whenever I'm in need of some VIP (very important puppy) treatment. Lastly, my new friends at **Defenders** have offered their assistance to me in my community outreach program. With the help of these four giving companies, my friends at RMHCCIN can focus on keeping families close!

2016 SCHOLARSHIP RECIPIENTS

RMHCCIN recognizes the importance of continuing education and the expenses associated with obtaining a college degree. To assist with college finances, RMHCCIN awarded 25 Central Indiana high school seniors each with a \$5,000 scholarship. The scholarship recipients were selected based on their academic achievements, community involvement and financial need.

Congratulations 2016 Scholarship Award Recipients!:

RMHC ASIA

Mayesha Awal (Lawrence North HS) Stanley Liu (Carmel High School)

RMHC African-American Future Achievers

Aaliyah Coe (Shortridge High School)
Brittany Davis (Ben Davis High School)
Laurence Laffoon (Bloomington High School North)
Deja Minor (Lawrence North High School)

RMHC HACER

Gladys Chavez (Shelbyville Senior High School)
Kendra Figueroa (Logansport Community High School)
Cinthia Gonzales (Logansport Community High School)
Dioseline Jimenez-Diaz (Broad Ripple High School)
Daniel Pinzon Giraldo (North Central High School)
Alex Rodriguez (Anderson Preparatory Academy)
Cinthia Solis (Robinson High School)



Tavonte Paige (North Central High School)
Richard Townsend (North Central High School)
Bryttany Tyler (Cathedral High School)
Brooklyn Williams (Anderson High School)
Ebony Wilson (Pike High School)

RMHC Scholars

Rebecca Halcomb (Seymour Senior High School)
Abigail Hayes (Cornerstone Academy)
Erin Montgomery (Warren Central High School)
Kaidlyne Neukam (North Montgomery High School)
Mikayla Stanfield (North Clay Community High School)
Brandon Stetler (McCutcheon High School)
Thomas Veerkamp (Lebanon Senior High School)

2016 SOURCES OF GIVING

General Gifts	40%	Grants	8%
McDonald's (RMHC & Related) Direct Mail Special Events	18% 13% 12%	Bequests Outside Events Pop Tabs	4% 4% 1%

REVENUE

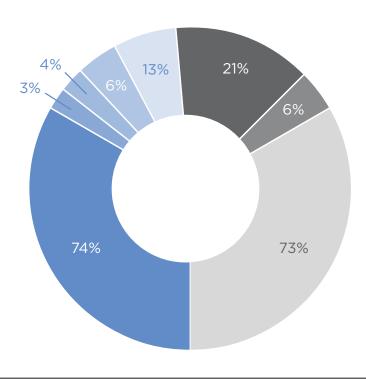
Other & Net Investment Income \$328,070 (13%)

Value of In-Kind Donations \$149,298 (6%)

Gifts Through Planned Giving \$89,500 (4%)

Guest Rooms \$80,485 (3%)

Contributions & Net Proceeds from Special Events \$1,821,036 (74%)



EXPENSES

Community Relations, Awareness and Fundraising \$552.595 (21%)

> Administrator and Management \$152,874 (6%)

Family Services and Program \$1,901,082 (73%)

CORNERSTONE SOCIETY

The Cornerstone Society was formed to recognize individuals who have included Ronald McDonald House Charities of Central Indiana (RMHCCIN) in their estate plans or a planned gift (such as a gift of life insurance, charitable gift annuity, etc.). Through generous arrangements that name RMHCCIN a beneficiary of a planned gift or estate plan, Cornerstone Society members create ways to achieve their own financial goals while providing RMHCCIN with much-needed support for the future.

M. & M. Agner Donald & Beatrice Anderson Orville and Dorothy Asher Opal D. Baker Ruth Barlow Jean R. Berger Angenieta Biegel, M.D. Alma Ruth Booker Eleanor F. Bookwalter Roy and Marge Borgmann Wilma Bray Doris Carliń Ann M. Chadwick Jeff Chamness Lelia Chernish Florence Deems George Delaby Brenda Duncan Jennifer and Tony Dzwonar Meta M. Fogas Georgia S. Fuehring Tedi Funk Max Galloway

Pearl Gasper Helen Gaumer Dorothea Gingerich Carolyn J. Gladden <u>Andrew G. Gorogiani</u> Harley Graham Helen Agnes Grout Margaret M. Hahn Evelyn L. Hannon Juanita B. Harris Terri Hawkins Mark Imel N. Loraine Jackson Beth E. Johnson Jane Johnson Thelma C. Johnson Jodi Kirtley Harold J. Klenha, Jr. Gladys Higgs Klest Joan Kroc Chris and Shawna Lake Elizabeth C. Lee Phillip Lombardo Meda Lorton Emma Mae L<u>ove</u> Lenora L. Lowe Nellie Gladys Lowry

Ruth E. Martin Earl M. and Anne H. McDaniel Louis McEnderfer Peggy Mershon-Turner John Raymond Milan Lee T. and Loma L. Judy and Dave Monnier Glenn Morrison Harriet E. Nelson Loraine W. Oaks Edna W. Osborne Virginia Paul Alice Paulsen Mary C. Perkins Mary R. Phipps Joseph Postrack Stan and Donna Powell Jeffrey J. and Julie Qualkinbush Encie M. Reller Cecil Roark Marta and Don Roberts Barbara T. Rodgers June E. Rosenberry Patricia E. and Robert

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OUR PARTNERS

Keeping families close thanks to the generosity of our wonderful corporate and community partners.

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PRESIDENT'S CIRCLE











LEADERSHIP CIRCLE

Barnes & Thornburg Carrier Corp DEFENDERS ERMCO FedEx Figment II
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of Hope
Indiana Members Credit Union
Indianapolis Indians

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Allegion
Alpha Delta Pi – Beta Alpha
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Anthem
Bandy Carroll Hellige
BMO Harris Bank
Carmel Road Racing Group
Christie Vision Care
Daviess County Relief Sale
Daystar Directional Drilling

Dr Pepper/Seven Up
Duke Energy Corporation
Indiana Apartment Association
Indianapolis Colts
Indy Eleven
James Poore Organization
Kappa Kappa Kappa
Katz Sapper & Miller
Kite Realty Group
Messer Construction
Northridge Middle School

Olive Branch Christian Church
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Specified Lighting Systems SRB Memorial Benefit Stoops Freightliner Strada Education Network The Martin-Brower Company Valeo Financial Advisors Vineyard Vines WOJO Restuarants

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Pacers Foundation
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Foundation
Riley Children's Foundation
Robert & Toni Bader
Charitable Foundation
Sweet Pea Foundation
Ursa Minor Fund, a Fund of
CICF
Weaver Popcorn Foundation

A PLACE OF RESPITE

Soeuba Baba knew during pregnancy her daughter, Salima, had a rare heart condition. Stunted growth, labored breathing and chronic sickness led to Salima needing heart surgery at just four-months-old. The pediatrician treating Salima in her West African country of Togo recommended treatment in the US, specifically at Riley Children's Hospital.

The Ronald McDonald House served as home to Soeuba and Salima for three weeks after the surgery. The heart of every home is the kitchen and Salima and Soeuba found their hearts (and their stomachs!) right at home in the Ronald McDonald House's kitchen. As a Togolese baker, having access to a place where she could cook meals with familiar ingredients made Soeuba feel more comfortable and less like she was living thousands of miles from home. Meals prepared by volunteers at the House were also appreciated by the family. Hamburgers quickly became a favorite American food of Salima and Soeuba.



Salimatou, and her mother, Soeubatou at the Ronald McDonald House

"My daughter has done a 180," said Soeuba. "I am very happy to see how her life has totally changed. Every time I see my baby moving more and more, I thank God and everyone at Riley and the Ronald McDonald House who helped us."

When you are worried about your daughter's health since before she was born, you do not get much sleep. The Ronald McDonald House was a quiet place where both Salima and I were finally able to rest. I am overwhelmed and grateful for the experience.

- Soeuba, Salima's Mom

THE HOUSE THAT LOVE BUILT



Since 1982, Ronald McDonald House Charities of Central Indiana has been keeping families together and providing the care they need when it matters most.

With two locations on the IUPUI campus and inside Riley Hospital for Children at IU Health, the Ronald McDonald House offers guest families:

- Close proximity to their hospitalized children
- · A comfortable place to sleep
- Home-cooked meals and fully-equipped family-style kitchens
- Gathering areas for families to relax
- Laundry facilities and WiFi access
- Ongoing support from volunteers, staff and other families

THANK YOU FOR KEEPING FAMILIES CLOSE.

\$50,000-\$99,999

Estate of Richard and Ruth Haas INCO, Inc. - McDonald's Restaurants of Central Indiana Lilly Endowment, Inc.

\$10,000-\$49,999

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The Coca-Cola Company
Community Foundation of Greater
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Dr Pepper/Seven Up, Inc.
The Forest Fund
Pearl Gasper
Estate of Billie Margaret Harger
Hoover Family Foundation
IREM Indianapolis Chapter 24
IU Health
The Martin-Brower Company
Mary Frances Rubly
NextGear Capital
Sarah and Bill Nowlin

\$5,000-\$9,999

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\$1,000-\$4,999

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\$500-\$999

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