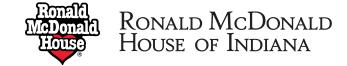
Togetherness Heals



2014 ANNUAL REPORT



A MESSAGE FROM OUR PRESIDENT AND CHIEF EXECUTIVE OFFICER

Dear Friends,

All parents hope to see their children grow and thrive. At the Ronald McDonald House of Indiana, our family-centered programs and services are fueled by this same desire. And because of your generous support, this past year we had the privilege of providing services to more than 5,000 families. For some of these families this meant suddenly learning of their child's devastating diagnosis; for others, it was a repeat visit that has unfortunately become all too familiar. Regardless of their circumstance, families found respite and a community of support just moments from the hospital and most importantly, just moments from their child.

In an effort to better understand how our programs and services affect families of seriously ill children, the Ronald McDonald House Charities (RMHC) global organization recently conducted an "Impact Study". Findings from that study affirm the critical nature of our work. Researchers found that RMHC increases a family's peace of mind during their child's illness while also

family's peace of mind during their child's illness while also improving their ability to participate in important decisions regarding their child's health and healing. Additionally, they surveyed CEOs of various health care facilities, and 100 percent of respondents reported that having an RMHC affiliation enhances the hospital's ability to provide family-centered care.

We are excited about what lies ahead for the future of the Ronald McDonald House. We know that our partners and supporters will continue to have an instrumental role in helping us fulfill our mission as we seek new and innovative ways to serve families and children during their greatest time of need.

Thank you for giving our families the gift of togetherness.







Michelle Study-Campbell,
Chief Executive Officer

OUR MISSION

To provide a supportive home-away-from-home for families of children receiving medical care at Riley Hospital for Children at IU Health and other area hospitals.

OUR VISION

Nurturing a community where children and their families embrace life and healing with a sense of hope, enthusiasm, courage and joy.

I CARE

- **Innovation:** We aim for continuous improvement to provide the highest level of comfort and care for our families.
- **Compassion:** We seek to listen, understand and serve.
- **Accountability:** We strive for the highest level of integrity and transparency with all of our partners and stakeholders.
- **Respect:** We treat all people with dignity, compassion and respect.
- **Excellence:** We embrace our mission and passionately commit to creating the best home-away-from-home for our families.

THE HOUSE THAT Love Built

The Ronald McDonald House of Indiana is a "home-away-from-home" for families so they can always be near their hospitalized child.

With locations on the IUPUI campus and inside Riley Hospital for Children at IU Health, the Ronald McDonald House offers guest families the following:

- Close proximity to their hospitalized children
- A comfortable place to sleep
- Home-cooked meals and fully-equipped family-style kitchens
- Gathering areas for families to relax
- · Laundry facilities and WiFi access
- Ongoing support from volunteers, staff and other families



KEEPING FAMILIES TOGETHER WHEN THEY Meed Each Other Most

When I first met the amazing people at Ronald McDonald House of Indiana, my family and I were barely hanging on – physically, emotionally and financially. I lived every moment at the side of my then, 17-year-old daughter Ashley. A rare condition, shared with only one other person in the United States, stopped the reproduction of her red blood cells. Additionally, Ashley was born with a seizure disorder, several food allergies and autism. She had more than 100 blood transfusions, oral chemotherapy, countless allergic reactions and her heart stopped twice. I was living from moment to moment – holding my breath that Ashley would be ok. I was struggling to make it, and Ronald McDonald House was there for me in my greatest time of need.



Ashley and her twin brother, Tyler.



Ashley's family celebrating her graduation from high school.

The Ronald McDonald House was the glue that held my family together. They provided for my family's basic needs so we could get through the next hour. It wasn't simply having a warm bed, a healthy meal and a place to call home. It was the community of families at the House. Parents came together to help one another find strength to endure the sorrow and pain we were all experiencing.

It doesn't matter where you've come from or your financial status - everyone is cared for the same.

I think it is fitting that Ronald McDonald House is called the "House that Love Built". Each day, the Ronald McDonald House provides a place of comfort where families can be taken care of so they can focus their energy where it's needed most – helping their sick child heal. For our family, the House made all the difference.

We are blessed that Ashley has been in remission since 2010, thanks to a life-saving blood marrow transplant from her twin brother Tyler. She graduated from high school with a 4.0 GPA and is now in her second year of college.

We are closer than ever as a family - thanks to our experiences at Ronald McDonald House.

Togetherness heals.

Vicki Griffith Vicki Griffith Ashley's grateful mother



TOTAL FAMILIES SERVED

Through Combined RMH Lodging Programs: **5,332**

ECONOMICS

Estimated nightly cost of providing a room: **\$90** Amount families are asked to contribute per night: **\$15** Average families were able to pay per night: **\$3.48**

RONALD MCDONALD HOUSE LIMESTONE STREET

SERVICE SUMMARY

Families Served: 1,161 Number of Rooms: 52 Average Occupancy: 88% Average Length of Stay: 11 Nights

GEOGRAPHIC AREAS SERVED

1,074 Families from Indiana **83** Families from **19** other states **4** families from **2** other countries



RONALD MCDONALD HOUSE AT RILEY AT IU HEALTH

DAY SERVICES

Total Families Served: **4,171** Average Daily Visits: **118** Total Day Visits: **42,915**

OVERNIGHT LODGING

Families Served: **497** Number of Rooms: **6**

DAY SERVICES AMENITIES

Home-like atmosphere Day-time naps Showers Laundry
Quick meals
Cozy den
Courtyard





OUR VOLUNTEERS

337 Registered Volunteers



32,481Total Hours of Work



6.65Years of Average Tenure



10

Worked

\$732,442

Value of Hours

596Home-Cooked Meals



165 Service Projects





VOLUNTEERS ARE THE Heart of Our HouseEvery night, 58 tired and weary families call the Ronald McDonald House of

Every night, 58 tired and weary families call the Ronald McDonald House of Indiana home while their critically ill or injured children receive lifesaving treatment at local hospitals.

The warm hearts and helping hands of our volunteers make the Ronald McDonald House a loving and comforting home-away-from-home that helps strengthen families during a time when they need each other the most.

MOST FREQUENT MEDICAL PROBLEMS

- 1. Prematurity
- 2. Heart Disorders
- 3. Cancer/Stem Cell Transplant
- 4. General Pediatrics
- 5. General Surgery
- 6. Neurological/Brain Disorders
- 7. Newborn Pediatrics
- 8. Pulmonary Disorders
- 9. Organ Transplant
- 10. Rehabilitation



2014 SOURCES OF Wiving

Bequests 6% Grants 7% Special Events 16% Direct Mail 9% General Gifts 19% **Outside Events** 28% McDonald's 13% Pop Tabs 2% (RMHC & Related)





Value of In-Kind Donations

\$555,400 (12%)

Guest Rooms

\$65,542 (4%)

Gifts Through Planned Giving

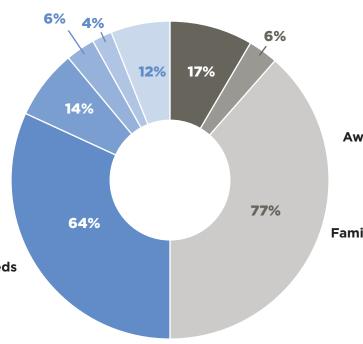
\$115,739 (6%)

Other & Net Investment Income

\$248,884 (14%)

Contributions & Net Proceeds from Special Events

\$1,362,947 (64%)



EXPENSES

Community Relations, Awareness and Fundraising \$357.636 (17%)

> Administration and Management \$126,076 (6%)

Family Services and Program \$1,614,008 (77%)

CORNERSTONE SOCIETY

The Cornerstone Society was formed to recognize individuals who have included the Ronald McDonald House of Indiana, Inc. in their estate plans or a planned gift (such as a gift of life insurance, charitable gift annuity, etc.). Through generous arrangements that name the Ronald McDonald House a beneciary of a planned gift or estate plan, Cornerstone Society members create ways to achieve their own financial goals while providing the Ronald McDonald House with much-needed support for the future.

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Your support helps CHILDREN HEAL



Richard Bullock

We rely on our generous donors and the community to help us provide a safe, comfortable home for families to rest, recharge and find strength to help their child fight to get better while they receive critical medical care.

\$100.000 and above

The Helen Gayle Kyle **Restated Living Trust** Agreement

RMHC of Central Indiana

\$50.000 - \$99.999

Lilly Endowment, Inc.

\$10.000 - \$49.999

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We believe that no family should ever have to worry about the cost of being at their child's side, especially when they are sick. We are deeply grateful to our room sponsors who help underwrite the cost of a family's lodging at a time when they need it the most.

Limestone Street Location

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